

## **Documented Manufacturer Issues with USB Flash Drives**

## Gigaware 4GB Flash Drive

Purchased @ Radio Shack

SDCZRSP-004G BH1005OFBB Made in China

http://www.radioshack.com/product/index.jsp?productId=3650199



#### Issue:

A PEM2.5 Logger will not communicate with the flash drive. The flash drive does communicate fine with PC.

The Gigaware flash drive has a very low power draw requirement to run, and it turns out to be lower than the PEM2.5 can detect. A PC's detection circuit recognizes a lower level of power draw than a PEM2.5 logger, so it (the computer) will communicate with the flash drive.

There is a chance that the older PEM2 (Serial numbers prior to P2\_05290) will detect it; because the detection circuit is more sensitive; but it is not a guaranteed occurrence.



## SanDisk Cruzer Micro Flash Drives

Various Sizes available (16 GB shown)

SDCZ6-014G

Made in China

http://www.sandisk.com/products/usb-flash-drives/cruzer-usb-flash-drive



## Issue:

Flash Drive may not communicate with PEM2 Loggers. It does communicate fine with PC.

SanDisk installed a "mini" OS on their Flash Drives called U3, that will store and run applications and provide a back-up utility & secure access. Often times the presence of U3 will interfere with the communication process between the Flash Drive and the logger.

SanDisk does offer a removal utility on their website. Performing a full reformat of certain versions of the Cruzer Micro will also remove U3. If the removal utility from the website is used, a full reformat is still recommended.

http://kb.sandisk.com/app/answers/detail/a\_id/2550



# Kingston DataTraveler 4 GB

# Kingston DataTraveler 101, 4 GB (DT 101 G2).

http://www.kingston.com/us/usb/personal\_business#dt101g2 http://www.kingston.com/datasheets/dt101g2\_us.pdf



User reports that flash drive works with PEM2 loggers, but unable to download data from PEM2.5 loggers. Attempted reformatting but still unable to transfer files.

# Kingston DataTraveler G3, 4GB

http://www.kingston.com/us/usb/personal\_business#dtig3 http://www.kingston.com/datasheets/dtig3\_us.pdf



User reports that flash drive works with PEM2 loggers, but unable to download data from PEM2.5 loggers. Attempted reformatting but still unable to transfer files.



### PNY Attache 2GB

# PNY 2GB USB 2.0 Flash Drive -(3 Pack) Specifications Part # P-FD2GBX3ATT2-MF



- When inserted into a PEM2.5 logger the display reads -99- error plus Hourglass & Wrench.
- Tested on a series of PEM2.5 Units (P2\_05875, P2\_06259, P2\_06735, P2\_07168); these units were all tested before added to stock using standard IPI 2GB Flash Drives. Generated the same error + icons on display.
- Tested on PEM2 logger (P2\_01440) and got normal reading.
- Performed a full Format on Drive and then attempted data read, still getting error & icons.
- May be an issue similar to Radio Shack GigaWare; power draw-related.



### **PNY Attache 4GB**

## Model # PFD4GBATT03GE



- When inserted into a PEM2.5 logger the display reads -99- error plus Hourglass & Wrench.
- Tested on a series of PEM2.5 Units (P2\_05875, P2\_06259, P2\_06735, P2\_07168); these units were all tested before added to stock using standard IPI 2GB Flash Drives. Generated the same error + icons on display.
- Tested on PEM2 logger (P2\_01440) and got normal reading.
- Performed a full Format on Drive and then attempted data read, still getting error & icons.
- May be an issue similar to Radio Shack GigaWare; power draw-related.



### Toshiba 8 GB

Model: THNU308GTRSC





- When inserted into a PEM2.5 logger the display reads -99- error plus Hourglass & Wrench.
- Tested on a series of PEM2.5 Units (P2\_05875, P2\_06259, P2\_06735, P2\_07168); these units were all tested before added to stock using standard IPI 2GB Flash Drives. Generated the same error + icons on display.
- Tested on PEM2 logger (P2\_01440) and got normal reading.
- Performed a full Format on Drive and then attempted data read, still getting error & icons.
- May be an issue similar to Radio Shack GigaWare; power draw-related.